

PLANNING CLERK III

Department: Public Works **Reports To:** Planning Manager
Division: Planning **Location:** Administration Building
FLSA Status: Non-Exempt **Classification:** Full-Time/Civil Service
Approved By: Civil Service Board **Date of Approval:** December 2004
Pay Grade Level: 3

JOB SUMMARY

Responsible for the performance of a variety of senior-level clerical duties required in the daily administration of the various building, land development and planning programs for the Parish, which includes the supervision and coordination of activities of division clerical workers by performing the following duties.

ESSENTIAL DUTIES AND RESPONSIBILITIES

The essential duties and responsibilities include the following:

- Determines work procedures, prepares work schedules, and expedites workflow
- Issues written and oral instructions
- Assigns duties and examines work for exactness, neatness, and conformance to policies and procedures
- Studies and standardizes procedures to improve efficiency of subordinates
- Adjusts errors and complaints
- Prepares composite reports from individual reports of subordinates
- Types correspondence, including letters, resolutions, ordinances, minutes/proceedings, and other material from copy, draft, and machine recordings
- Assists in the administration of the division activities by tabulating and posting data and typing reports
- Oversees the completion of required clerical duties in facilitation of the activities of the Lafourche Parish Planning Commission which includes the receipt of applications for subdivision development, the collections and handling of application fees, the distribution of applications to appropriate reviewing agencies and parish departments, assisting in the preparation of Commission meeting packets, meeting notices, and the maintenance of the filing and recordation functions of the Commission

- Copies data and compiles reports
- Maintains file system, and files correspondence and other records
- Ensures that purchasing practices are undertaken in conformity with parish policies and procedures
- Opens and routes incoming mail
- Ensures the preparation of bi-weekly payroll sheets and affiliated personnel documents
- Analyzes and organizes office operations and procedures such as preparation of payrolls, personnel, information management, filing systems, requisition of supplies, and other clerical services
- Maximizes office productivity through proficient use of appropriate software applications
- Researches and develops resources that create timely and efficient workflow
- Performs and/or assists subordinates in performing duties

Other duties may be assigned.

ADDITIONAL RESPONSIBILITIES

- May receive and resolve or refer citizen complaints
- All parish government employees in a declared emergency shall be considered essential personnel

SUPERVISORY RESPONSIBILITIES

May supervise part-time, temporary, and permanent clerical staff in the performance of job duties.

COMPETENCIES

To perform the job successfully, an individual should demonstrate the following competencies:

Customer Service - Manages difficult or emotional customer situations; Responds promptly to customer needs; Responds to requests for service and assistance; Meets commitments.

Interpersonal Skills - Maintains confidentiality.

Oral Communication - Listens and gets clarification; Participates in meetings.

Written Communication - Writes clearly and informatively; Edits work for spelling and grammar; Varies writing style to meet needs; Able to read and interpret written information.

Teamwork - Balances team and individual responsibilities.

Quality Management - Looks for ways to improve and promote quality.

Dependability - Follows instructions, responds to management direction; Keeps commitments.

Initiative - Volunteers readily; Undertakes self-development activities; Seeks increased responsibilities; Takes independent actions and calculated risks.

Innovation - Generates suggestions for improving work; Develops innovative approaches and ideas.

QUALIFICATIONS

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. Jobholders must be legally able to work in the United States.

Education and/or Experience. Associate's degree (A. A.) or equivalent from two-year college or technical school; or three (3) to five (5) years related experience and/or training; or equivalent combination of education and experience.

Language Skills. Ability to read and comprehend complex instructions, correspondence, and memos. Ability to write correspondence. Ability to effectively present information in one-on-one and small group situations to customers, clients, and other employees of the organization.

Mathematical Skills. Ability to add, subtract, multiply, and divide in all units of measure, using whole numbers, common fractions, and decimals. Ability to compute rate, ratio, and percent and to draw and interpret bar graphs.

Reasoning Ability. Ability to apply common sense understanding to carry out detailed and complex written or oral instructions. Ability to deal with problems involving a few concrete variables in standardized situations.

Computer Skills. To perform this job successfully, an individual should have knowledge of Database software; Spreadsheet software and Word Processing software.

Certificates, Licenses, Registrations. Must possess a valid Driver's License and must obtain a valid Louisiana Driver's License within 30 days of employment.

Other Skills and Abilities. Must have basic knowledge of the methods, practices, and procedures in general office administration, which also includes basic abilities in the operation of personal computers, typewriters, calculators, copy machines, and fax machines; general knowledge of computer word processing software (Corel WordPerfect, Excel, Quattro Pro, and Lotus 123, preferred), business English, spelling, punctuation, and basic methods and techniques in record keeping and filing systems.

OTHER QUALIFICATIONS

- Ability to type at least 50 words per minute and possess extensive skills in proper formatting of a variety of correspondence, reports, and other materials.
- Ability to deal courteously and effectively with the public, governmental officials, and other employees of the Lafourche Parish Government.

PHYSICAL DEMANDS

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this Job, the employee is regularly required to sit; use hands to finger, handle, or feel; reach with hands and arms and talk or hear. The employee is occasionally required to stand and walk. The employee must occasionally lift and/or move up to 10 pounds. Specific vision abilities required by this job include close vision, color vision and ability to adjust focus.

WORK ENVIRONMENT

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The noise level in the work environment is usually moderate.